

**MORGAN & MORGAN®**

# T-Mobile Data Breach

**A GUIDE**





T-Mobile, the nation's second-largest mobile provider, has suffered a data breach that exposed the personal information of more than 50 million people.

Those affected by the cyberattack include not only current T-Mobile customers, but also former and prospective customers. If you have a T-Mobile account, had one in the past, or even applied for an account and provided personal information for the purposes of a credit check, your data could now be in the hands of hackers.

Exactly what cybercriminals might do with your information is uncertain—but none of the possibilities are good. And there's reason to believe that the mix of data in the T-Mobile breach leaves victims open to particularly damaging attacks, including account takeovers.

T-Mobile says that it takes the protection of its customers seriously. If that's true, then why has the company suffered repeated data breaches over the last few years, and the largest mobile carrier breach on record? T-Mobile likes to think of itself as the "un-carrier." However, its actions towards security speak much louder than its words.

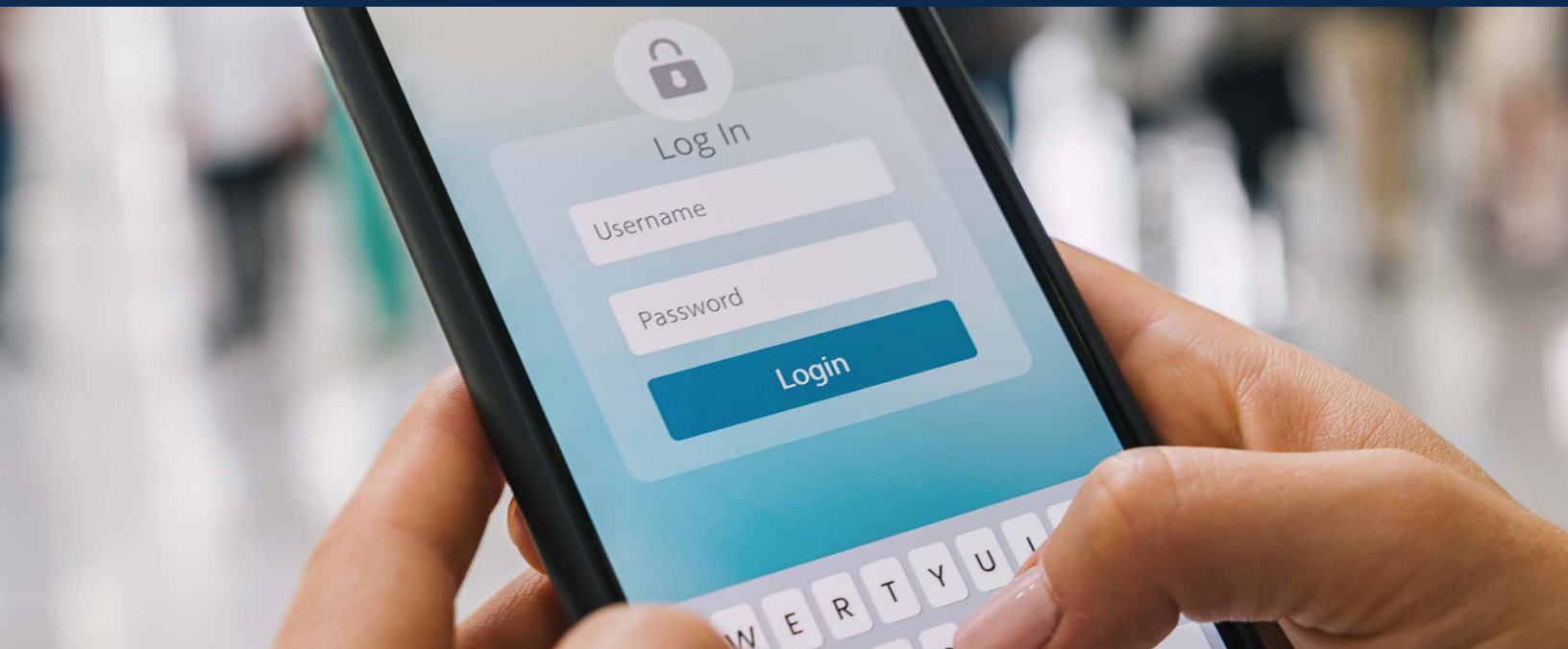
**We fight For The People, not the powerful, and we don't back down.**





# T-Mobile Suffers Sixth Data Breach in Four Years

Data breaches are becoming more frequent and more costly. They happen so often that the announcement of a new breach is a daily event. The public is so used to breaches that they may not even pay much attention to the latest one.



But in the words of [WIRED Magazine](#), “Not all data breaches are created equal.” According to WIRED, the T-Mobile breach, which exposed names, phone numbers, physical addresses, Social Security numbers, driver’s license information, security PINs, and unique device identifier data, is worse than most. That’s because the blend of data could be used for highly-targeted phishing attacks and even account takeovers, in addition to fraud and identity theft.

Making matters worse, this is T-Mobile’s sixth known data breach in four years, according to WIRED. T-Mobile has been a favorite hacker target due to known security issues that they have been unable to fix, say cybersecurity experts.

On its [blog](#), T-Mobile explains that the company is “relentlessly focused on taking care of its customers” and that it safeguards private customer information with “the utmost concern.” Unfortunately, the company’s words ring hollow in light of the worst breach yet of its IT system. Some customers, tired of mere talk, are taking legal action against T-Mobile over this inexcusable violation of their privacy.



# Frequently Asked Questions

## **DID T-MOBILE GET HACKED?**

T-Mobile acknowledges that a “bad actor” (aka, a hacker) illegally accessed and/or acquired personal data from its systems. The intrusion only came to light when T-Mobile responded to an August 15, 2021 media story claiming that a user on an internet forum was selling the stolen customer data in exchange for Bitcoin. This begs the question of when T-Mobile was planning on telling users about the breach, which had been ongoing since at least July 19, 2021.

## **WHAT INFORMATION WAS COMPROMISED IN THE T-MOBILE DATA BREACH?**

According to T-Mobile, the types of information stolen includes:

- Names
- Drivers’ licenses
- Government ID numbers
- Social Security numbers
- Dates of birth
- T-Mobile prepaid PINs
- Phone numbers
- IMEI and IMSI numbers (unique identifiers tied to each mobile device)

T-Mobile notes that personal financial and payment information, credit and debit card information, account numbers, or account passwords were likely not accessed or acquired. Still, the information that was stolen could allow criminals to open a credit card or another phony account in your name.

### DOES T-MOBILE OFFER ANY ACCOUNT PROTECTION SERVICES?

T-Mobile is offering affected individuals a free two years of McAfee ID Theft Protection Service. It's also encouraging customers to set up the network's security features, such as Scam Shield and Account Takeover Protection. Morgan & Morgan recommends you take these additional steps if your information was potentially exposed in the T-Mobile data breach.

### HOW CAN AN ATTORNEY HELP AFTER A DATA BREACH?

In the hands of cybercriminals, your personal data can be sold on the dark web and used to make purchases, open credit cards, claim your tax refund, steal your identity, take over your accounts, target you with phishing attacks, and extort you. It takes a heavy toll. A data privacy attorney can help you recover compensation for the full scope of your losses.

### WHY CHOOSE MORGAN & MORGAN?

We understand how nerve-racking it is to hear that a big company did not do enough to protect your sensitive private information. We also know that, despite saying the right things after a data breach, the actions of these companies almost never go far enough to help victims recover their losses.

Led by award-winning data privacy attorney John A. Yanchunis, Morgan & Morgan has litigated numerous major data breach cases, including lawsuits against Yahoo, Capital One, Equifax, and MGM Grand. As the nation's largest plaintiffs' law firm, we have the size, strength, and resources to successfully take on the biggest corporations. With your help, we can hold T-Mobile accountable. If you believe you've had your information exposed in this recent data breach, [contact us](#) today to get started.

for their unethical behavior. They may attempt to hide, but Morgan & Morgan's resources can take on an organization of any size, giving you a definite edge during litigation.

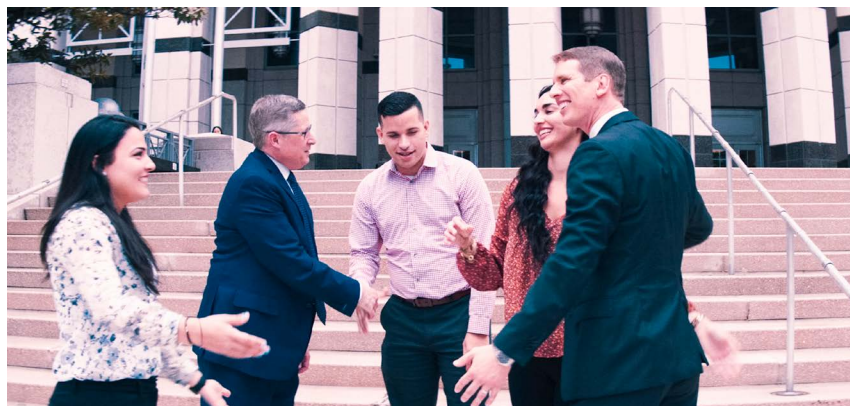




# About Morgan & Morgan

America's largest personal injury firm has the resources, workforce, and experience to give your case the best possible outcome. Some law firms will charge expensive rates for their service yet haven't tried a case in years. Our attorneys, on the other hand, aren't strangers to litigation and are prepared to work with your case every step of the way.

For the last three decades, Morgan & Morgan has helped thousands of families during their time of need and has recovered over \$9 billion in damages along the way. We believe that no one should have to fight a bully on their own, which is why we'll do anything in our power to help you hold the at-fault party responsible for their intolerable behavior. Overall, we're a family-centered firm, and we'll never allow someone to take advantage of your loved ones.



# Practice Areas



Accidents



Birth Injuries



Brain Injuries



Breach of  
Warranty



Burn & Fire  
Injuries



Business  
Litigation



Business  
Interruption  
Claims



Car, Truck and  
Motorcycle



Child Sexual  
Abuse



Civil Rights



Class Actions &  
Mass Torts



Construction  
Accidents



Deaf & Disability  
Rights Unit



Dog Bites/  
Animal Attacks



Employee Rights



FCRA



Medical  
Malpractice



Mesothelioma



Negligent  
Security/  
Premises Liability



Nursing Home  
Abuse



Product  
Liability



Property & Life  
Insurance and  
AD&D



Sex  
Trafficking



Slip & Fall



Social Security  
Disability



Spinal Cord  
Injuries



Train Accidents



Veterans'  
Benefits



Whistleblower/  
Qui Tam



Workers'  
Compensation



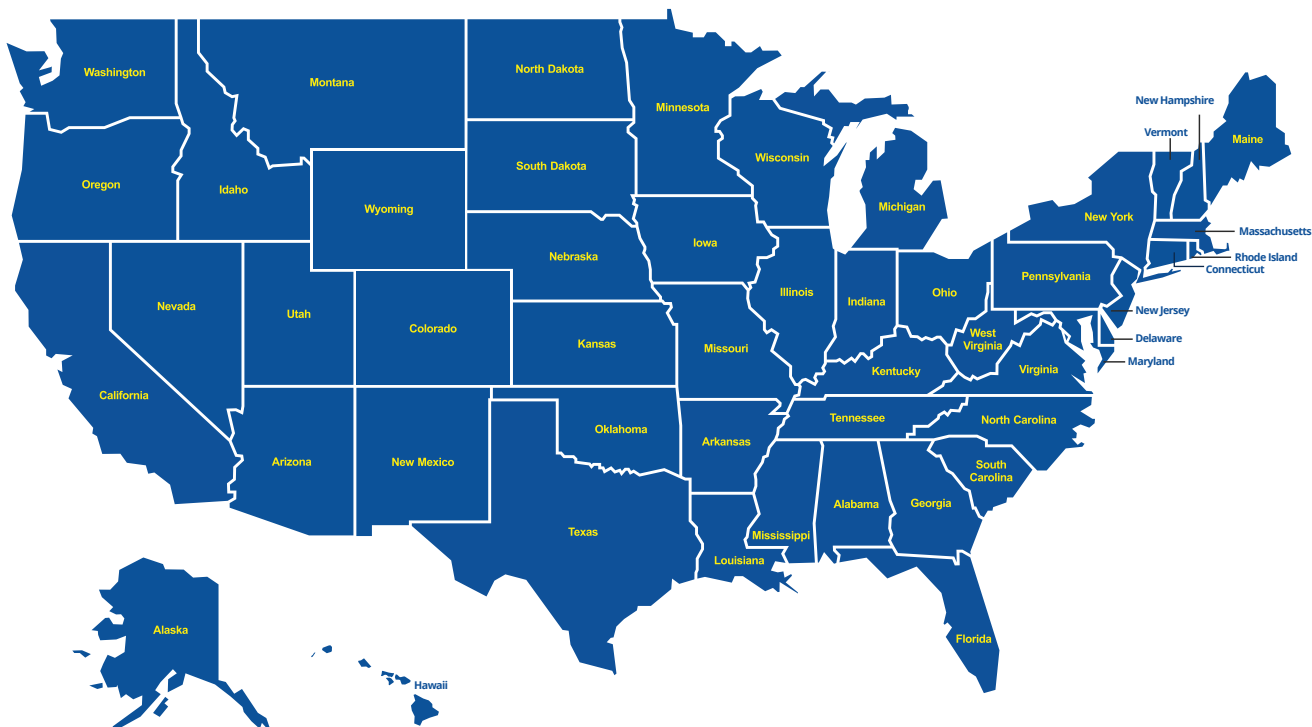
Wrongful Death



# Offices Nationwide

Morgan & Morgan has offices nationwide, so we're everywhere for everyone. No matter where you are, our highly-skilled trial-ready attorneys are there to help you seek justice.

## OFFICE LOCATIONS







# Attorney Growth & Successes

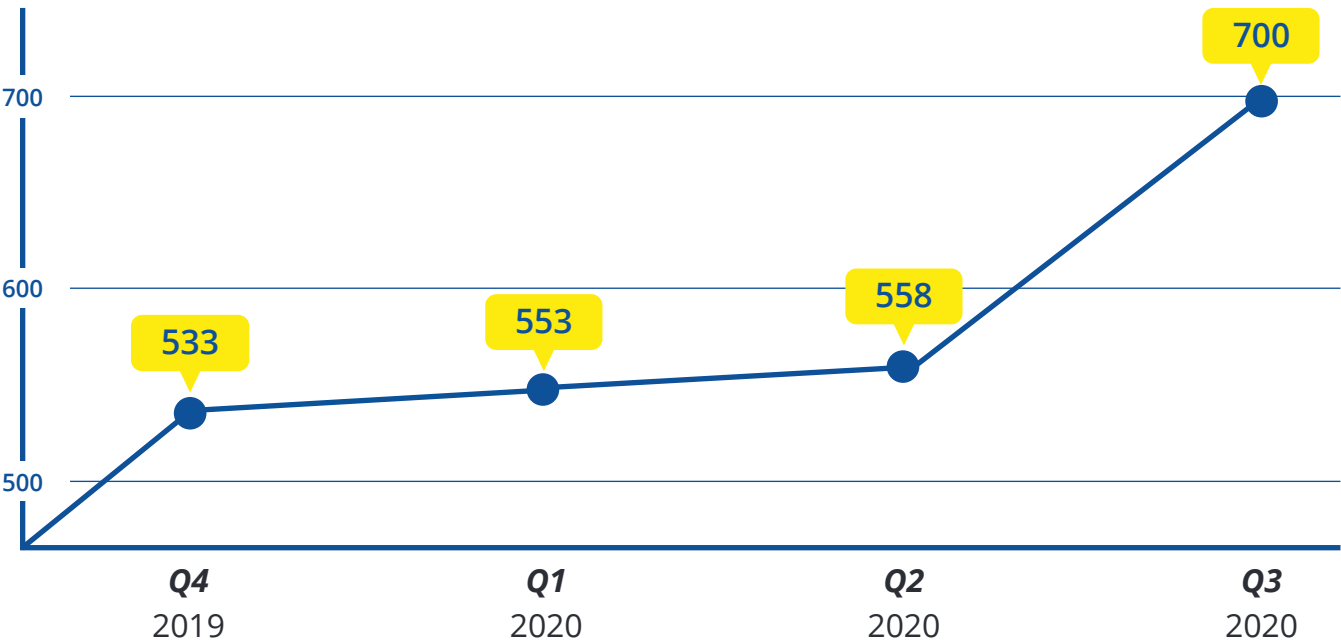
2020

TOTAL AMOUNT RECOVERED:  
**OVER \$1 BILLION**

2020

TOTAL CASES RESOLVED:  
**50,000**

*Attorney Growth:*



# What People Say About Us

*I was able to contact Morgan & Morgan via their online form from the emergency room on the day of my accident. Someone called me the next morning and set up rehab and therapy appointments right away. The following day they came to my home to begin my case. They are swift, professional and customer service-focused. After my accident, I was nervous about driving.*



Z.A., ATLANTA, GA

*I would just like to say that, regardless of my injuries and all that I am currently going through daily, my attorney was absolutely wonderful to me as far as listening to my concerns and thoughts and always asking if I needed anything. He made sure that he let me know that I could call him at any time for whatever I wanted to discuss regarding my case! He is a true God send and I simply love his attitude and the attention he gives to clients. From day one, this firm has gone above and beyond the call of duty making certain that I was reached out to in a very timely manner. You all ran circles and holes around the first firm! I would recommend you to family, friends, and complete strangers!*



Alicia, JACKSON, MS

*Unbelievably organized, responsive, and probably the most effective process-oriented group of people I've ever seen. Their preparation for mediation and trial is beyond comprehensive. Across two cases and three years, not once did anything fall between the cracks. Everyone I came into contact with exemplifies professionalism; they quickly resolved insurance issues and spent time educating me about everything affecting my cases. I trust Morgan & Morgan and I am grateful for everything they did for me. I recommend them without reservation and will miss working with them now that my civil suit is settled.*



Jerri, JACKSONVILLE, FL

*They are the most caring and personal attorneys you could ever have on your side. They genuinely make you feel like helping you in every way they can is their goal and main priority. I'd highly recommend this firm to anyone in need. They treat you as if you were a part of their family and are always seeking the best for the client.*



Janet, LOUISEVILLE, KY

*I emailed my questions and concerns and had doubt that anyone would contact me in the next 24 hours. I emailed them around 8:30 pm. I received a call the very next morning and the representative explained that after I answered her questions she would turn it over to a lawyer and then they would contact me. She answered all my questions and concerns. She gave me hope that I did the right thing. She said I should hear something in the next few days after a lawyer has time to review. I will not have to pay anything unless they win a settlement. I will receive all the information soon as to what will happen next. It has been less than 24 hours and everything is set in motion.*



Tammy, Orlando, FL

*I couldn't be happier with the service and the professionalism of your staff I was very satisfied with the outcome of my case. The team always returned my telephone calls in a timely manner and shared valuable as well as valid information. They were very professional and maintained a positive attitude. I would definitely use your services again if I was faced with a situation that required an attorney or legal advice and I would also refer your agency to others. Although my situation was unfortunate, I was glad to have your team on my side to get me through the difficult times. Again, I say THANK YOU.*



Kathy, MEMPHIS, TN

# In the News

At Morgan & Morgan, everything we do — from the cases we take on to our wins in the courtroom — makes an impact. That's why in 2019, our legal actions, settlements, and verdicts were covered by premier national and international media outlets like The New York Times, The Washington Post, The Guardian, and CNN, as well as local media outlets.

Here are some of our cases that made headlines in 2019.



## Restoring Basketball Glory

In 2018, the NCAA imposed a penalty on the men's basketball team at the University of Louisville (Kentucky) for alleged rules violations. They had their 2013 NCAA tournament win, 2012 Final Four appearance, and individual player statistics vacated and removed from the record.

With the help of John Morgan, our firm's founder, the team's players sued the NCAA and last year reached a confidential settlement. The players had all their statistical achievements and personal honors restored.

Coverage appeared on ESPN, Fox Sports, and in the Associated Press, among others.

## Morgan & Morgan Attorney Named Cybersecurity MVP

Morgan & Morgan's John Yanchunis was named a 2019 MVP by Law360 — the premier national legal news service — in recognition of his work protecting the rights of consumers harmed by data breaches.

Last year, John achieved a notable victory when he and his team reached a \$117 million settlement with web giant Yahoo after a data breach compromised billions of user accounts.

## Major Settlement in MA Gas Explosions Case

In September 2018, a series of explosions ripped through the Merrimack Valley, Massachusetts, towns of Lawrence, Andover, and North Andover. These explosions were caused by excess gas pressure in poorly built, poorly installed, and poorly maintained natural gas lines owned and operated by Columbia Gas of Massachusetts.



More than 40 homes experienced explosions and fires as a result, which caused severe damage and injury, including one death. Morgan & Morgan's Frank Petosa took the lead in the lawsuit representing the victims, and in July 2019, a \$143 million settlement was reached.

Coverage appeared in The Washington Post and The Boston Globe, and was provided by the Associated Press.

### Florida Powerhouse

Although we're a nationwide firm, Florida is still Morgan & Morgan's home base. This year, the firm was recognized for its achievements in the Sunshine State as a Law360 "Florida Powerhouse."

With over 350 attorneys in the state and more than two dozen offices, Morgan & Morgan has made an indelible name for itself there through litigation and impact.

### Fighting for a Zipline Accident Victim

A 10-year-old boy from Lakeland, Florida, was seriously injured when his zipline harness disconnected and he fell 20 feet to the concrete below. On behalf of his family, Morgan & Morgan is pursuing legal action against the operators of the zipline facility, alleging employee error due to improper training and safety procedures.

Coverage appeared on the ABC, FOX, NBC, and CNN news channels, among others.

The New York Times

The Washington Post

WALL STREET JOURNAL

POLITICO

USA TODAY

AP Associated Press

billboard

Newsweek

THOMSON REUTERS

CNN

Forbes

abc

FOX

NBC

BUSINESS INSIDER

TODAY

ESPN



## Contact Us

Morgan & Morgan data privacy attorneys are fighting on behalf of those impacted by the T-Mobile data breach, including the customers of **Sprint** and **Metro** who may have had their information leaked. Our law firm has litigated some of the biggest data breach cases in history. We're prepared to do what T-Mobile failed to do and **protect your data security rights**.

You never pay out-of-pocket when you work with Morgan & Morgan. We believe that everyone should have the ability to afford comprehensive representation, regardless of their financial status. That's why our lawyers operate on a contingency, meaning we take our fee out of the favorable settlement or jury award to allow your family time to focus on what matters and to move forward.

To arrange a free, no-obligation consultation, dial #LAW or visit us online at [forthepeople.com](http://forthepeople.com).

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